

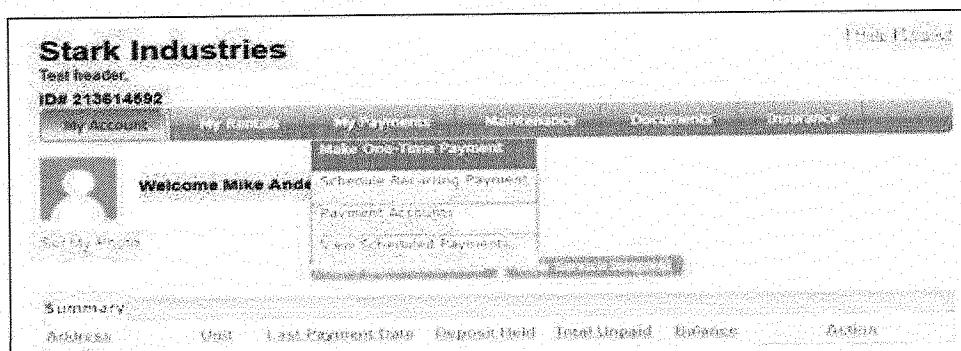


Tenant

RentMoney is the new payment platform offering more payment options for your convenience. With RentMoney, you can now take your cash payments and convert them into a secure ACH electronic transaction, fully integrated with your Property Management Company's information- all you'll need to do is to generate your tenant voucher.

Generating your Voucher

The first step in generating your voucher is to log into your Tenant Portal. From the home screen, click on the My Payments tab at the top of the page and scroll to find the option for Make a One-Time Payment.




Next, you'll see all of the payment options offered to you, now including the cash payment option- RentMoney. To select this option, click on the bubble to the left and then click Continue.

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Test header.
ID# 213614592

[My Account](#) [My Rentals](#) [My Payments](#) [Manage Rent](#) [Documents](#) [Insurance](#)


My Payments > Select Payment Method



Payment Services offered by Stark Industries 2



Pay Your Rent with Cash

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The Cash Payment screen will now list the current balance to be paid on your ledger. To pay the full balance, simply click on the bubble to the left of the Balance line item to select. If your Property Management Company accepts partial payments, you can enter in the amount to pay below instead. You will see different verbiage on this screen if Partial Payments are not allowed, and in that case, only the full balance is allowed to be paid.

Now, you will click Cash Payment Voucher to print out your specific payment voucher. You can either print or save an electronic copy to your mobile device.

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ID# 213614592

My Accounts
My Rentals
My Payments
Maintenance
Documents
Insurance

My Payments > Make a Cash Payment

To Be Paid

Unit 6120 West Park C - Active ▼

Balance \$4,660.00

Partial Payment \$0.00 Partial Payments are Not Allowed by Your Management Company

Payment Amount

| | |
|----------------------|-------------------|
| To Be Paid | \$4,660.00 |
| Bill Payment Fee | \$3.75 |
| Total Payment | \$4,663.75 |

SEARCH PAYMENT CENTERS

Cash Payment Voucher

Cancel

The act of generating this voucher will not process a payment. The payment will be entered on your ledger when it is processed at a payment center

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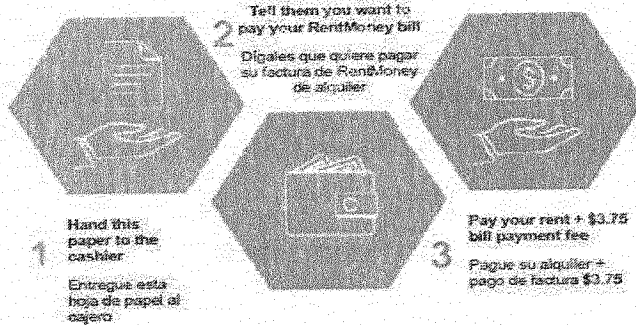
Sample Payment Voucher:

The cash payment voucher will include the Biller Name (RentMoney), your Account Number, your Name, Payment Amount, Bill Payment Fee (3.75) and Total Payment Amount.

The account code generated on your voucher is a unique number that will never be changed or duplicated for another tenant- and is what ties your cash payment to your tenant ledger.



Pay Your Rent with Cash in 3 Steps



Just below the tenant information, the voucher also includes detailed instructions on processing the payment for store personnel.

| | | | | |
|--|--|-----------------------------------|--|--------------------------------|
| Account Information Entered by Associate | Biller Name Account Number Tenant's Name | RentMoney 10047 uma mah Sr. | Payment Bill Payment Fee Total Payment | \$978.25 \$3.75 \$982.00 |
|--|--|-----------------------------------|--|--------------------------------|

Amount of payment is as of 01/03/2018 and subject to change based on your agreement. You should check your amount due on your portal if not paying on 01/03/2018. You should check your amount due... if you have any questions on this voucher, please contact your management company.

Walmart Customer Service Associate

This is a payment for rent. It should be processed through the **RENTMONEY** option and not as a Money Gram payment.

- Go to the Financial Services tab to conduct a bill payment
- Select "Bill Payment" button
- Follow the prompts to enter information
- Select "Search Biller" button and enter "RentMoney"
- Choose "RentMoney" as biller
- Enter account and payment information
Company: Realpage
Account Number: 10047
Tenants Name: uma mah Sr.
- Collect the \$3.75 bill payment fee
- Return this paper with the customer's receipt

Non-Walmart Associate

This is a payment for rent. It should be processed through the **RENTMONEY** option.

- From the main payment page, press F2
- Type your User ID, press enter
- Type "Rent" in the biller box. RentMoney will display.
- Enter the customer account number twice
Account Number: 10047
- Enter the amount customer wants to pay
- Click Look Up
- If Accept Other Than Amount Due = False, customer must pay amount listed. Tell the customer you cannot accept a partial payment
- If Accept Other Than Amount Due = True, the customer may pay any amount
- Click OK
- Click Accept
- Collect the \$3.75 bill payment fee
- Click Pay
- Click Save
- Return this paper with the customer's receipt

Retail Location

You can locate a designated payment location by clicking on Search Payment Centers on the payment screen and then enter in a zip code. There are over 25,000 participating U.S. Retail locations partnering with CheckFreePay to allow for cash payments!

CheckFreePay Payment Center Locator
When you need to pay it now.

SEARCH BY ZIP CODE
Locate your closest neighborhood payment center

CheckFreePay has thousands of agent locations across the United States that accept walk-in bill payments for thousands of billers. Payments are made in cash, and many process the next business day!
Billers and processing times vary by location. Ask your local agent for more details.

Please enter your ZIP Code to find the closest payment locations:

Please select a search radius to find additional agents close to your ZIP Code:

A9DN8

Enter the code shown:

Cash Payment Validation

Once at the payment location, simply hand your payment voucher to the employee and tell them you want to pay your RentMoney bill. The employee will then process your transaction for your payment, along with a \$3.75 bill payment fee collected at the time of payment. If the employee has any problems processing the RentMoney transaction, please ensure to contact the store manager for assistance.

Once complete, Your Property Management Company will immediately see the transaction reflected on your ledger! You will receive a payment receipt from the in store employee and through your email!

FAQs

1. What do you need to make your RentMoney payment?

You will need your voucher and U.S. Currency. Additionally, it is important to know the current balance on your ledger from your tenant portal because the in store personale will not have access to that information.

2. What happens if the account number typed in and processed by the in store personnel is incorrect?

If you notice from the receipts that your account number typed in by the employee does not match the number you provided, immediately contact your Property Management Company with your name, account code, and copy of your receipt.

3. How can I find a retail location that partners with CheckFeePay?

Simply go to the payment screen on your tenant portal and click Search Payment Centers.